

Betalingsbetingelser

50% ved accept af aftalen og 50% 1 måned før event-dato

Afbestilling

Aflysning af ovennævnte arrangementer vil medføre en fakturering af følgende takster (procent af den samlede bestilling) pr. arrangement:

Annulering fra +12 måneder før datoen for arrangementet betales 5%

Annulering fra 9-12 måneder før datoen for arrangementet betales 10%

Annulering fra 6-9 måneder før datoen for arrangementet betales 25%

Annulering fra 3-6 måneder før datoen for arrangementet betales 50%

Annulering fra 1-3 måneder før datoen for arrangementet betales 75%

Annulering fra 0-30 dagen før datoen for arrangementet betales 100%

Afbestilling skal ske skriftligt.

Skulle MK aflyse eller blive forhindret i at gennemføre arrangementet, vil kunden få det samlede depositum tilbagebetalt.

Deltagerantal

Ved et aftalt minimum antal deltagere betales altid minimum for dette antal deltagere med mindre andet er aftalt skriftligt, uagtet nedenstående betingelser.

Antallet af deltagere kan reduceres med op til 10% ved skriftlig meddelelse herom til MK senest 8 uger før arrangementets afholdelse. Prisen for arrangementet reduceres forholdsmæssigt i henhold til variable ydelser (se tilbud).

Ved reduktion af antallet af deltagere med mere end 10%, reduceres prisen for arrangementet forholdsmæssigt, dog vil MK kræve et forholdsmæssigt afbestillingsgebyr svarende til 50 % af de afbestilte ydelser.



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Ved reduktion af antallet af deltagere modtaget senere end 4 uger før afholdelse, reduceres prisen for arrangementet forholdsmæssigt, dog vil MK kræve et forholdsmæssigt afbestillingsgebyr svarende til 50 % af de afbestilte ydelser.

Ved reduktion af antallet af deltagere modtaget senere end 2 uger før afholdelse, reduceres prisen for arrangementet forholdsmæssigt, dog vil MK kræve et forholdsmæssigt afbestillingsgebyr svarende til 75 % af de afbestilte ydelser.

Ved reduktion af antallet af deltagere modtaget senere end 7 dage før afholdelse, reduceres prisen for arrangementet ikke.

Endeligt antal deltagere skal være MK i hænde senest d 14. dage før. MK vil derefter i videst mulige omfang være behjælpelige ved deltagerforøgelse og vil forsøge at finde løsning herpå.

Uoverensstemmelser og reklamationsret

Skulle der opstå uoverensstemmelser mellem kunde og MK anvendes branchekutymen "Regelsæt for selskabsarrangementer, kurser og konferencer" idet omfang at regelsættet ikke er fraveget i denne kontrakt.

Reklamation vedrørende arrangementet og evt. krav om godtgørelse eller erstatning skal ske senest 1 uge efter, arrangementet er, eller skulle have været, afviklet.

MADKASTELLET

Slagtehusgade 11 - 1715 København V
M-kastellet ApS CVR 33 75 93 12





Terms and conditions

The prices depend on the required logistics and infrastructure being in place, for setting up the kitchen - including electricity, water supply, lighting, cleanup, storage, etc.

Only valid if the client has booked the venue directly.

The bar prices include the setting up of a simple bar. If you want special bars or styling, this can be done at a surcharge.

5 project management hours (for scheduling, logistics, staffing, etc.) is included in the offer.

If you require further assistance with project management, kr. 695, - per hour will be added.

Madkastellet is happy to assist with Crew Catering. Please contact us at least 2 weeks before the event day.

If Madkastellet's work is delayed due to a third party hired by the customer, this will result in an additional surcharge corresponding to Madkastellet's expenses associated therewith.



Deposit and payment

A deposit equivalent to 50% of the total given deal, is to be paid upon the signing of this contract and another 50% at least 30 days before the event date. Invoices will be sent accordingly.

Cancellation

Cancellation of the event above will be invoiced according to the following percentages of the total order.

Cancellation +12 months before the event = 5%
Cancellation 9-12 months before the event = 10%
Cancellation 6-9 months before the event = 25%
Cancellation 3-6 months before the event = 50%
Cancellation 1-3 months before the event = 75%
Cancellation 0-30 days before the event = 100%
Cancellation needs to be in writing (counting only Mon-Fri)

Should MK be prevented from implementing the event, the customer will get the total deposit paid back in full.

Number of participants

If the quote states an agreed minimum number of participants, the minimum payment will always be for this amount, unless otherwise agreed in writing, irrespective of the conditions below.

The number of participants can be reduced by up to 10% by written notice to MK at least 8 weeks before the event. The price of the event is reduced proportionately according to variable services (see offer).

By reducing the number of participants by more than 10%, the price of the event is reduced proportionately, however, MK will require a proportional cancellation fee corresponding to 50% of the canceled services.

When reducing the number of participants received later than 4 weeks before the event, the price of the event is reduced proportionately, however MK will require a proportional cancellation fee corresponding to 50% of the canceled services.

When reducing the number of participants received later than 2 weeks before the event, the price of the event is reduced proportionately, however, MK will require a proportional cancellation fee corresponding to 75% of the canceled services.

By reducing the number of participants received later than 7 days before the event, the price of the event is not reduced.

Final number of participants must be received by MK no later than 14 days before. MK will then, to the greatest extent possible, assist with participation increase and will try to find a solution to this.



"Discrepancies and warranty

Should there be any discrepancies between the customer and MK, the industry statement ""Rules for corporate events, courses and conferences"" shall be applied as far as the rules are not deviated from in this contract.

Complaints regarding the event and claims for compensation must be made no later than one week after the event is, or should have been, concluded."